

STATUS OF DISPOSAL OF GRIEVANCE BY THE CGRFs DURING THE QUARTER

(PuVVNL, VARANASI)

Month Form 10/2024 TO 12/2024

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SL NO.	LEVEL OF FORUM	NAME OF FORUM WITH CODE	No. of Grievances outstanding at the close of previous quarter	No. of Grievances received during the quarter	No. of Grievances disposed during the quarter	No. of Grievances pending at the close of the quarter (D)+(E)-(F)	No. of Grievances pending which are older than two Month	No. of sitting of CGRFs in the quarter
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(H)
1	COMPANY	कार्यालय उपभोक्ता व्यथा निवारण फोरम CODE-1	1	0	1	0	0	12
TOTAL FOR COMPANY LEVEL			1	0	1	0	0	12
2	ZONE	वाराणसी-जोन प्रथम CODE-5	0	0	0	0	0	0
		वाराणसी-जोन द्वितीय CODE-5	0	0	0	0	0	0
		मिर्जापुर-जोन CODE-4	0	0	0	0	0	0
		आजमगढ़-जोन CODE-6	172	1	38	135	134	4
		प्रयागराज-जोन प्रथम CODE-1	7	0	7	0	0	1
		प्रयागराज-जोन द्वितीय CODE-1	0	1	0	1	0	0
		गोरखपुर-जोन प्रथम CODE-3	0	1	1	0	0	6
		गोरखपुर-जोन द्वितीय CODE-3	0	1	0	1	0	2
		बस्ती-जोन CODE-2	3	4	0	7	3	1
TOTAL FOR ZONE LEVEL			182	8	46	144	137	14
		वि०न०वि०मं०-प्रथम वाराणसी CODE-7	33	10	12	31	21	5
		वि०न०वि०मं०-द्वितीय वाराणसी CODE-6	11	4	6	9	8	2

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(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(H)
3	CIRCLE	वि०वि०मं०-वाराणसी CODE-2	5	0	5	0	0	1
		वि०वि०मं०-चन्दौली CODE-1	0	0	0	0	0	0
		वि०वि०मं०-गाजीपुर CODE-5	0	0	0	0	0	0
		वि०वि०मं०-प्रथम, जौनपुर CODE-3	3	9	0	12	12	1
		वि०वि०मं०-द्वितीय, जौनपुर CODE-4	0	0	0	0	0	0
		वि०वि०मं०-भदोही CODE-1	3	6	0	9	3	0
		वि०वि०मं०-प्रथम, मिर्जापुर CODE-3	7	0	0	7	7	0
		वि०वि०मं०-द्वितीय, सोनभद्र CODE-2	1	0	1	0	0	1
		वि०वि०मं०-प्रथम, आजमगढ़ CODE-2	3	0	3	0	0	1
		वि०वि०मं०-द्वितीय, आजमगढ़ CODE-3	0	0	0	0	0	0
		वि०वि०मं०-मऊ CODE-13	0	0	0	0	0	0
		वि०वि०मं०-बलिया CODE-4	7	0	7	0	0	1
		वि०वि०मं०-प्रथम, प्रयागराज CODE-5	7	0	7	0	0	1
		वि०वि०मं०-कौशाम्बी CODE-3	5	0	0	5	5	0
		वि०वि०मं०-फतेहपुर CODE-1	0	0	0	0	0	0

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(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(H)
		वि०वि०मं०-द्वितीय, प्रयागराज CODE-2	0	0	0	0	0	0
		वि०वि०मं०-प्रतापगढ़ CODE-6	0	0	0	0	0	0
		वि०न०वि०मं०-प्रथम, प्रयागराज CODE-7	3	174	0	177	177	5
		वि०न०वि०मं०-द्वितीय, प्रयागराज CODE-8	4	65	0	69	69	0
		वि०वि०मं०-प्रथम गोरखपुर CODE-2	0	0	0	0	0	0
		वि०वि०मं०-द्वितीय गोरखपुर CODE-1	0	0	0	0	0	0
		वि०न०वि०मं०-गोरखपुर CODE-6	0	0	0	0	0	0
		वि०वि०मं०-महाराजगंज CODE-5	0	0	0	0	0	0
		वि०वि०मं०-देवरिया CODE-3	0	0	0	0	0	0
		वि०वि०मं०-कुशीनगर CODE-4	0	0	0	0	0	0
		वि०वि०मं०-बस्ती CODE-2	2	4	5	1	0	0
		वि०वि०मं०-संत कबीरनगर CODE-3	0	0	0	0	0	0
		वि०वि०मं०-सिद्धार्थनगर CODE-1	3	6	0	9	9	0
TOTAL FOR CIRCLE LEVEL			97	278	46	329	311	18
GRAND TOTAL			280	286	93	473	448	44

NOTE FOR OFFICE: The above details must have the names of all the Zones and Circle of the Discom even if their CGRFs have not been constituted